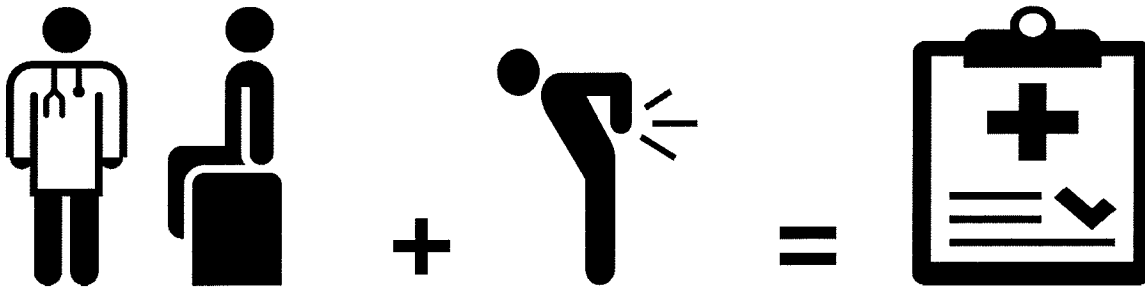


When your **Preventative Visit** is *also*  
an **Office Visit**



**PREVENTIVE VISIT\***

You've scheduled a preventive visit to prevent or detect health problems.

**Visit may include:**

- A complete physical
- Immunizations
- Screening test/labs
- Discussion about your general health and lifestyle choices
- Medication refills

*\*Preventive visit may also be referred to as an Annual Physical, Well-child visit, Medicare Annual Wellness Visit or Welcome to Medicare visit*

**PROBLEM ARISES**

During your appointment, you discuss and are treated for a new or existing condition that requires action to treat, like joint pain, high blood pressure or medication changes.

**PREVENTIVE VISIT & OFFICE VISIT**

Because your preventive visit also addressed a problem, you may be charged for an Office Visit.

**Visit may include:**

- A more specific history and exam
- Specific tests/labs to address the issue
- Referral to a specialist
- A prescription

**Cost:** To account for the additional work, expertise and time required to address the problem, you may be charged a co-pay, co-insurance or deductible by your insurance provider.

*We are committed to meeting your health care needs and expectations. If there is not adequate time to discuss your health problem at your preventive visit, we may schedule a second visit to address your concerns.*