

# Notice of Non-Discrimination and Accessibility Requirements

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Lakeview Clinic, Ltd., and its affiliates, collectively referred to herein as “Lakeview Clinic” comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex.

Lakeview Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lakeview Clinic provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Lakeview Clinic provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, please alert the clinic when scheduling.

If you believe that Lakeview Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by contacting:

Lakeview Clinic, Ltd  
Attn: Compliance Officer  
424 State Highway 5 West  
Waconia, MN 55387

Phone: 952-442-4461 x7294  
Fax: 952-442-1547  
Quality@lakeviewclinic.com

You can file a grievance in person, by mail, fax, or by email. If you need help filing a grievance, please call 952-442-4461.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue,  
SW Room 509F,  
HHH Building,  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.